


# INCIDENT NOTIFICATION



Tehnica de Automatizare Sibiu SRL

 1. Please download this form to your computer.

 2. Fill in completely with Adobe Reader (<https://get2.adobe.com/de/reader/>).

 3. Save and send by e-mail to: [office@tehnicaautomatizare.ro](mailto:office@tehnicaautomatizare.ro)

You can reach our support department by phone on weekdays from Monday–Thursday 7:30–15:30 and Friday 7:30–13:00 (CET) at +40 269 -206560.

## CONTACT DETAILS

Company*	Street*
Postcode*	City/Country*
Contact person*	Department
Phone*	E-mail*

## INFORMATION ABOUT YOUR TAS SYSTEM

TAS system number\*

Location of the system\*

More affected system area\*

Start of the malfunction\*

Brief description\*

Appearance	permanently	spontaneously	reproducible
Urgency	preventing operation	obstructing operation	not urgent
Presumed cause*	Mechanics	Electrics	Software

Suspected disturbed component(s)

Previous actions (e.g. conversion, new components)

Troubleshooting attempts

Further references and notes, error messages

Required spare parts

Availability	A technician is required on site	System can be serviced via Teleservice
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Remarks

I am aware that any costs occurring will be charged at the known service rates, unless the troubleshooting is covered by the system warranty.\*

I accept the electronic storage of my details and data for the purpose of answering my enquiry in accordance with the privacy policy ([www.tehnicaautomatizare.ro/privacy-policy](http://www.tehnicaautomatizare.ro/privacy-policy)) and also agree that I may be contacted by TAS by e-mail or telephone.\*

\* Required fields

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